

INTRODUCTION

These sales terms and conditions (the "Sales Terms and Conditions") will govern the agreement between MILLER ART V/ANDRÉ MAULIN, registered company address at Ved Klaedebo 14, DK-2970 Horsholm ("Miller Art"), and you (the "Customer") when you purchase products (the "Products") from Miller Art through the use of www.andremaulin.com (the "Website").

1. CONTRACT

1.1. USE OF THE WEBSITE

By using the Website and placing orders online, you, as the Customer, agree:

- a. To use the Website for browsing or placing legally valid orders.
- b. Not to place false or fraudulent information and orders.
- c. not to use a credit card not belonging to yourself, for payment in the webshop

To provide us with your email, delivery address and other information that may be necessary for properly processing your order.

1.2. HOW TO PLACE AN ORDER

To place an order online follow the steps and information that will guide you through. In order to accept the order you must accept the Sales Terms and Conditions and the Privacy Policy.

If your payment/order is authorized, you will receive an email with an order confirmation. When payment is received and order has been despatched you will receive an electronic invoice. Except in the circumstances described in section 1.3, the electronic order confirmation is the acceptance of your order by Miller Art, and a binding contract between you and Miller Art.

It is advisable that you keep the order confirmation, which includes all legal information. The Sales Terms and Conditions is applicable to your order once you receive the order confirmation by email from Miller Art.

1.3. AVAILABILITY OF PRODUCTS

Successful completion of your online order is subject to the availability of Products. Miller Art makes its best efforts to ensure the availability of all Products sold on its Website. If the Products you have ordered are not available you will be immediately informed by email to offer alternative solutions including reimbursement of your payment.

2. PRICES AND PAYMENT

2.1. PRICES

The prices and offers on the Website are inclusive of VAT (value added tax), but exclude shipment costs, which will be added to the total amount due and indicated at the time the order is placed.

2.2. PAYMENT

To pay for your order, you may use any of the following credit or debit cards: Visa, MasterCard, American Express, iDEAL, SOFORT, Giropay and Bancontact. Your card will be charged upon confirmation of your order.

Customers living in Denmark have an additional option of paying in Danish currency with Mobilepay or to a Danish bank account, which is stated at the Payment option and on the order confirm. The order amount in Euro x exchange rate 7,50 equals amount in Danish kroner (DKK).

2.3. VAT

Online product purchases within the EU are regulated by EU regulations, and VAT is applicable for sale to end customer, which is you, the Customer.

Applicable VAT rate is 25%, using the VAT rate applicable in Denmark, where Miller Art is registered.

3. DELIVERY & SHIPPING COSTS

3.1. DELIVERY

Orders can only be delivered to home or office addresses. No items will be delivered to areas where customs duties apply or to PO Boxes.

If a payment from you, the Customer, is overdue and/or delayed, Miller Art serves the right to withhold the order, until payment is secured.

Miller Art serves the right to reject/postpone orders that does not match the list of countries for your delivery address. In that case, please contact Miller Art for an arrangement.

A shipment has been “delivered” when the Customer or a third party at your address is in possession of the Products. For these purposes, the person collecting the package at the shipment address indicated by the Customer will be asked to sign for your package.

It is your responsibility to be present at the estimated date and time of delivery. If you can't be present at the date of delivery, please advise Miller Art, minimum 48 hours before estimated delivery time, in order to make an agreement about the delivery.

3.2. DELIVERY TIME

It is the aim to expedite orders as quickly as possible and within a maximum of 30 days of the date of the order confirmation. If your order expedition is more than 5 working days, you will be notified by email about estimated date of despatch. Once your order has been despatched, you will receive an email with the expected delivery date and tracking number.

3.3. SHIPPING COSTS

Shipping costs are based on postal code and country of delivery address. Applicable import tax and various customs fees for the country of delivery, if these charges should occur, are not included.

4. RETURNS POLICY

4.1. LEGAL RIGHT OF WITHDRAWAL

If you have not used the Products and the full contents are unbroken and unmarked by use, you have the right to return the Products within fourteen (14) calendar days from the date of delivery.

4.2. RETURN PROCEDURE

In order to return your Products, please contact Miller Art by email at info@andremaulin.com informing of your decision to withdraw your order, which cannot be revoked. You will receive an email confirmation with a return address and other instructions. This is your confirmation for a return, and if you do not receive this email within 3 days please contact Miller Art.

Do not return your products, before you have received instructions about return address etc. from Miller Art.

Products must be returned along with the purchase receipt and the original packaging within fourteen (14) days. Keep a receipt of the return shipment. It is essential products are returned with a tracking no. or similar proof of shipment. If you need assistance with the return shipment, please contact Miller Art.

4.3. CONDITIONS FOR RETURNS

You, the Customer, bears the costs and responsibility for the return shipment. You may only return purchased Products that are

- a. unwashed, unworn (except for trying on the Products) and odourless.
- b. including all tags, bags and contents, and the original package.

4.4. REFUNDS

Miller Art will not make any refunds until the Products concerned have been received and their condition has been inspected. Refund will be made on the shipping costs, only when the Products are found faulty.

Once the condition of the Products has been verified, you will be notified by email and the relevant amount will be refunded, within fourteen (14) days of the date Miller Art receives the Products returned.

You can also choose to have the refunded amount as a Coupon, which you can use for new orders on the Website and valid for one (1) year.

5. COUPONS

A Coupon represents a value for use as payment for a purchase on the Website. Coupons are non-refundable. You are not allowed to sell or exchange Coupons. Only one (1) Coupon can be used per order. Some Coupons are issued with an expiry date and other options, which is stated with your purchase. A Coupon can be registered with a name/address for the user, which will be verified upon placing an order, in order to prevent mis-use. Other options or limitations for a specific Coupon offer will be stated with the offer.

6. LIABILITY

These Sales Terms and Conditions describe all of the obligations and the liability of Miller Art in connection with the supply of Products. No other guarantees, conditions or terms will be binding upon Miller Art, with the exception of those expressly contained in these Sales Terms and Conditions. Maximum liability is the amount paid to Miller Art for the Products.

7. CONTACT

If you have any questions or concerns in relation to your order please always contact Miller Art for clarification:

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